Google Chrome

1. Open Google Chrome and type `Chrome://settings/content` into the URL box and press enter.

2. Click the arrow next to the Flash option.

3. If you have **Block sites from running Flash**, move the switch to the right to **Allow sites to run Flash**.

4. Make sure the **Ask first** switch is on to the right.
5. In the **Allow** section click **Add** on the right side.

6. Add the following sites
   
   [*]intermountain.net
   [*]intermountainhealthcare.org
   [*]intermountainphysician.org

   (Make sure there are no extra spaces before or after the site.)

7. Click **Add** and **Close the tab**.

8. Reload the video page and video should now play.
Safari

1. Open **Safari** OR **Close** all Safari Tabs.

2. Click on **Safari** on the **Menu Bar** on top

3. Click on **Preferences**.

4. Click on **Security**.

5. Verify the **Allow Plug-ins** is checked.

6. Click on **Plug-in Settings** button.

7. Verify **Adobe Flash Player** is selected on left side.
   
   If it’s off, click the box next to it so that **box is checked**.

8. Verify the **When visiting other websites** drop down menu is selected to **Ask**.
9. Click **Done** and **Exit** out of dialog windows.

10. **Reload** the video page.

11. Click on **Flash blocked for this website**.

12. Click **Trust**.

13. Video should play now
1. Open Internet Explorer.

2. Click the gear icon in the top right hand corner and select Manage Add-ons to open the Add-ons window.

3. Under Show:, click the drop down menu and select All Add-Ons.

4. Locate the Adobe Systems Inc. Shockwave Flash Object component and verify the Shockwave Flash Object plug in is Enabled.

   If not click the Enable button in the bottom right.

5. Double-click the Shockwave Flash Object component.

6. Verify the approved websites contains an "*".

   If not click the Allow on all sites button and the "*" should now appear.

7. Click Close and Close again to Exit dialog windows.

8. Reload the video page and video should now play.